



### FACT SHEET

Address : Ave Tararaco, Santa Lucía, Camaguey, Cuba      web: [www.roc-hotels.com](http://www.roc-hotels.com)  
 Category: 3 stars  
 General Manager:      E-mail:  
 Tel.: +53 32 336109  
 Booking: [aloja@clubst.stl.tur.cu](mailto:aloja@clubst.stl.tur.cu)  
 Sales Manager: Yurina Otero Hernández      E-mail: [ventas@clubst.stl.tur.cu](mailto:ventas@clubst.stl.tur.cu)  
 Tel.: +53 32 336109 ext 514      Tel.: +53 32 365147

### Year of Building      Number of Buildings and units

Hotel: 1989  
 Totalof roomss: 252  
 Standard: 144 Junior Suites: 96 Coral Suites:12  
 Communicating rooms: 32 standard rooms  
 Handicapped Rooms : 2 junior suites  
 Buildings: 38  
 Storeys: 2

### Distances to main sites of interest

Santa Lucía Downtown : 1000 m      Coco Beach: 8 km.  
 Beach: 50 m.      Bus Stop: 200 m.  
 Distancia to the ocean: 50 m.      Airport: 110 km.  
 Coral Reef: 2 km.      Camaguey City :120 km.  
 Diving Center : 200 m.      Nuevitas City : 70 km.  
 Commercial Center: 200 m.      International Clinic : 2 km.  
 Bank: 2 km. / Cadeca : 200m.      Type of Zone : Beach

### Services

Front Desk	24HRS	Parking	YES
Elevators	NO	Gardens	YES
TV Room	NO	Internet	YES, \$ At extra charge
Air Conditioning	YES	Wifi (Lobby, Lobby Bar, Swimi	YES, \$ At extra charge
Stores	YES, \$ At extra charge	Telephone	YES, \$ At extra charge
Turirsm Office	YES, \$ At extra charge	Safety Deposit Box	YES, \$ At extra charge
Currency Exchange	YES, \$ At extra charge	Diving Lessons	YES, \$ At extra charge
Credit Cards	VISA, MARTER CARD	Medical Services	YES, \$ At extra charge
Voltage	110V / 220V	Beauty Parlor	YES, \$ At extra charge
Car Rental	YES, \$ At extra charge	Masagge	YES, \$ At extra charge
		Wedding Celebrations	YES, \$ At extra charge

### " INCLUDED" Services.

- . Buffet Service for Breakfast, Lunch and Dinner.
- . 3 a la carte Restaurants(reservations in advance).
- . Snacks. Cocktails, National and International Drinks , 24 hrs service.
- . Non motorized water sports (according to availability), snorkel, kayak, hidropedal, catamarán.
- . Introductory Diving Lessons .
- . Volleyball, Football, Tennis Courts, Ping pong, Billiard, petanca, darts, Table Games, Bicycles. Minigolf.
- . Pool Basket, Beach Volleyball and Water polo.
- . Gymnasium.
- . Beach Towels and Sunbeds on the beach and Swimming pool areas
- . Daily Entertainment programm: aerobics, dance lessons, spanish lessons, diferente games on the beach and pool areas.Children Miniclub
- . Evening Entertainment with great variety of International Shows, Cuban Shows, Fashion Show and theme nights and mini show for children.

### Swimming Pools

Outdoor Swimming Pool      1  
 Shades      YES  
 Jacuzzi      NO

**Restaurants**

" Los Flamigos "	Breakfast	07:30- 10:00 hours	Buffet
	Lunch	12:30 - 14:00 hours	Buffet
	Dinner	18:30- 21:30 hours	Buffet
Ranchón "Aurora"	Lunch - (a la carte)	10:30 – 12:30 hours	Seafood (no Reservation -Included Menu+ Menu\$)
	Dinner - (a la carte)	12:30 – 14:30 hours	Seafood (no Reservation -Included Menu+ Menu\$)
"Sanya"	Dinner - (a la carte)	18:30 – 21:30 hours	Asian (Reservations in advance)
"Palma Real"	Dinner - (a la carte)	18:30 – 21.30 hours	Creole (Reservations in advance)
" Coral "	Dinner - (a la carte)	18:30 – 21:30 hours	Italian (Reservations in advance)

*( All schedules are subjected to changes)***Bars**

"El Coral" (Lobby Bar)	24 hours	National and International Drinks
"Afrodita" ( Bar Piscina)	10:00 - 23:00 hours	National and International Drinks
"Aurora" (Bar Playa)	10:00 - 18:00 hours	National and International Drinks
Discoteca "La Jungla"	23:00 - 02:00 hours	National and International Drinks (\$)
"El Guayabero" (Snack Bar)	11:00 - 17:30 hours	Water, Juices, Snacks
	23:30 - 05:30 hours	

*( All schedules are subjected to changes)***Room Facilities**

Habitación Estándar	Habitación Coral Suite	Habitación Junior Suite
2 Queen Size Beds or 1 King Size Bed	1 King Size Bed	2 Queen Size Beds or 1 King Size Bed
Shower	Shower	Shower
Hair dryer	Hair dryer	Hair dryer
Air conditioning	Air conditioning	Air conditioning
Satelite TV	Satelite TV	Satelite TV
Telephone	Telephone	Telephone
Safety Deposit Box (\$)	Safety Deposit Box (\$)	Safety Deposit Box (\$)
Mini Fridge	Mini Fridge	Mini Fridge
	Sofa Bed	Sofa Bed
	Balcony or Terrace	Balcony or Terrace
<b>Voltage</b>	<b>110V / 220V</b>	<b>Voltage</b>
		<b>110V / 220V</b>

**Room Capacity**

<b>Standard Room</b>	Maximun 3 pax Maximun 2 children.	(3er. Pax extra cot according to availability)
<b>Junior Suite</b>	Maximun 5 pax Maximun 3children.	(3er. Pax extra cot according to availability)

**Hotel Room Cleaning times**

<b>Cleaning</b>	daily
<b>Change of towels</b>	daily
<b>Change of Sheets</b>	twice a week

**Description**

Roc Santa Lucía Hotel \*\*\* is located on the beachfront of Santa Lucía beach, with more than 20 kilometers of pristine beaches bathed by calm waters and the finest sand of an exotic beauty . Located on the widest sand strip of the destination in the province and only two kilometers away from the Coral Reef Barrier, one of the largest in the world that facilitates the practice of nautical sports and Underwater activities.

Its 252 rooms surrounded by palm trees and beautiful tropical gardens, the kindness and professionalism of the staff, an unique entertainment program, together with an exquisite and varied 24-hour All-Inclusive service makes it a perfect choice for family holidays, couples and honeymooners.

Its proximity to the locality of Santa Lucía allows the client to easily discover the lifestyle of Cuban life, markets, shops, restaurants, and places of leisure.