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BOOKING DEPARTMENT

Email: centralreservas@roc-hotels.com

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Check-in: 14:00 h.

Check-out: 12:00 h.

Languages: Spanish, english, german and french

Built in: 1966

Refurbishment: 2016/2017

Rooms: 224

Floors: 9

Lifts: 4

Electricity: 220 V

Distances

Airport	73 km
Bus stop	50 m
Taxi station	4 km
Beach	0 m
Cala Ratjada center	3 km
Palma capital	80 km
Bars, restaurants	150 m

Type of area: Residential, beach

Hotel Roc Carolina invites you to enjoy a relaxing holiday in a **fully refurbished hotel right in front of the beach of Sa Font de Sa Cala**, one step from the lively town of Cala Ratjada. Perfect for couples looking for tranquility, good food and nature in the north of Mallorca. Situated next to the towns of Capdepera and Artà, this **hotel in Sa Font de Sa Cala** offers full 4 star services and an unbeatable environment to enjoy water sports in the Mediterranean and the most authentic summer atmosphere in Mallorca. Direct access to the beach. Restaurant, swimming pool, solarium, gym, spa with indoor swimming pool, Turkish bath and sauna. Don't miss a drink in our spectacular Sky Bar on the 10th floor. Book your hotel next to Cala Ratjada with sea views. **ADULTS ONLY +16**

SERVICES

Reception	Open 24 hours
Parking	Outside close to the hotel. –With charge– only for clients
Wifi	1 MG free. Highspeed with charge. (free of charge in Junior Suite and Double Premium)
Safe	With charge + deposit
TV room	1
Spa	Heated pool, Jacuzzi, steam room and sauna – free – SCHEDULE: 10:30h-18:30h
Pool towels	Deposit + charge / change towel
Bathrobe	Deposit - Premium room free
Gym	Free SCHEDULE: 8:00h-21:30h
Massages	-with charge- In spa
Late check out	Until 17.00h After 17:00h
Day Pass	45€/adults - 90€/adults with Balinese bed, poolbar and lunch included

ENTERTAINMENT

Animation	3 nights a week; activities during the day
Multifunctional sports court. Free of charge	Table tennis, rifle shooting, volleyball, tennis, football
With charge	Billiards
With charge	Bycicle rental
Beach	Diving, pedal boat, sunbeds – with charge-

POOLS

- Outdoor pools
- Indoor pool
- Jacuzzi in Spa
- 2 cold Jacuzzis in Sky Bar –maximum capacity 5 people- (opened only in high season and according to the weather)
- Free sunbeds and parasols available in the pool area
- Sunbeds and parasols at the beach – with charge-
- Balinese beds -with charge- from 10:00h to 18:00h-

BARS AND RESTAURANTS

- Pool bar with snacks
- Lobby Bar
- Sky Bar with solarium and Jacuzzi: Bar with charge (opened only in high season and according to the weather)
- Discotheque- only in high season-
- Restaurant buffet -with show cooking and themed dinners- (with outdoor terrace)

SCHEDULE (depending on the season): Breakfast: 08:00h-10:30h/ Lunch: 13:00h-14:30h /Dinner: 18:30-21:00h

SCHEDULE ALL INCLUSIVE: 10:30h- 23:00h

ROOMS

Capacity

Twin Promo	8	1 double bed	Max 2 pax
Twin Standard	138	1 double bed o 2 single beds	Max 2 pax
Twin Premium	69	1 double bed o 2 single beds	Max 2 pax
Junior Suite	9	1 double bed (2 single beds) + 1 sofa bed in living room	Max 3 pax

Adapted rooms – on request

- 1. Twin Promo:** Without balcony. Sea View. Floors 2 to 9. Big bathroom.
- 2. Twin Standard:** Sea View: Floors 1 to 6.
- 3. Twin Premium:** Frontal Sea View: Floors 7 to 9. Spectacular sea view and surroundings.
- 4. Junior Suite:** Frontal Sea View. Left wing of the hotel. Living room with sofa bed. Big balcony.
- 5.** Among the twin's rooms (Standard or Premium) there are 9 adapted rooms. On each floor 1 is suitable for wheelchairs. They are a little wider.
- 6.** Among the twin's rooms there are 2 on each floor that have an intercommunicating door.

Cleaning

Cleaning: Daily

Towel change: Daily. Guest request.

Linen change: Every 3 days

Equipment

Twin Promo (SV) (no balcony) (18m²)

- ✓ Floors 2 to 9 with sea view, but without balcony
- ✓ Air conditioning (cold and hot)
- ✓ Shower
- ✓ Free Wifi
- ✓ Hairdryer
- ✓ SAT TV
- ✓ Telephone
- ✓ Desktop with chair
- ✓ Safe –with charge–
- ✓ Small fridge
- ✓ Pillow menu
- ✓ Magnifying mirror

Twin room (SV) (22m²)

- ✓ Floors 1 to 6 with sea view
- ✓ Air conditioning (cold and hot)
- ✓ Adapted rooms
- ✓ Shower
- ✓ Free Wifi
- ✓ Hairdryer
- ✓ SAT TV
- ✓ Balcony
- ✓ Telephone
- ✓ Desktop with chair
- ✓ Safe box–with charge–
- ✓ Small fridge
- ✓ Pillow menu
- ✓ Magnifying mirror

Twin Premium (frontal SV) (22m²)

- ✓ Floors 7 to 9 with amazing views to the sea and surroundings
- ✓ Air conditioning (cold and hot)
- ✓ Free Premium Wifi
- ✓ Shower
- ✓ Hairdryer
- ✓ SAT TV
- ✓ Balcony
- ✓ Telephone
- ✓ Desktop with chair
- ✓ Safe box–with charge–
- ✓ Superior amenities: Bathrobe and slippers
- ✓ Pillow menu
- ✓ Magnifying mirror
- ✓ Courtesy mini bar on arrival: 2 mineral water, 2 sparkling water, 2 beers, 2 alcohol free beers, fanta orange, fanta lemon, coke, diet coke (weekly restocked)
- ✓ Coffee maker Nespresso (coffee and tea) weekly restocked

Junior suite (frontal SV) (37m²)

- ✓ Sea View
- ✓ Air conditioning (cold and hot)
- ✓ Living room with sofa bed
- ✓ Free Premium Wifi
- ✓ Shower
- ✓ Hairdryer
- ✓ SAT TV
- ✓ Balcony with sunbeds
- ✓ Telephone
- ✓ Desktop with chair
- ✓ Safe box–with charge–
- ✓ Superior amenities: Bathrobe and slippers
- ✓ Pillow menu
- ✓ Magnifying mirror
- ✓ Courtesy mini bar on arrival: 2 mineral water, 2 sparkling water, 2 beers, 2 alcohol free beers, fanta orange, fanta lemon, coke, diet coke (daily restocked)
- ✓ Coffee maker Nespresso (coffee and tea) daily restocked
- ✓ All-inclusive in the Sky Bar

BOARDS: AI

ALL INCLUSIVE

BREAKFAST BUFFET (08:00 – 10:30h)

- Coffee and different types of tea
- Juices, milk and cocoa
- Different types of bread, pastries and croissants
- Cornflakes, cereal, yogurt, fruit
- Butter, margarine, jams, honey
- Different types of cheeses and cold meats
- Boiled-scrambled-fried eggs

LUNCH BUFFET (13:00 – 14:30h)

- Cold and warm starters
- Salad buffet
- 5 different main dishes (min, 1x fisch, 1x meat, 1x others e.g. vegetarian, chicken, pasta).
- Dessert buffet: Fruit, cakes, ice cream, pudding,..

DINNER BUFFET (18:30 – 21:00h)

- Cold and warm starters
- Salat buffet
- 5 different main dishes (min, 1x fisch, 2x meat, 1x others e.g. vegetarian, chicken, pasta).
- Dessert buffet: Fruit, cakes, ice cream, pudding,..

SNACKS BUFFET

- Hot & cold snacks from 17:00h - 18:00h
- Pastries, coffee and tea from 15:30h - 17:00h

DRINKS

In the pool bar or in the Lobby and Discotheque

Schedule: 10.30h – 23:00h

- Mineral water, soft drinks, juices, coffee, tea, beer, house red, rose and white wine, sangria, local liquors: rum, vodka, whisky and other local products

Sky Bar (Premium Area, no included)